

A Healthcare Pioneer's Records Management Revolution

Elevating Operations with Access Unify™ | Active File Service

Client Profile

Company: A Leading Provider of Health Care Products and Services

Industry Sector: Healthcare

Company Size: Enterprise

Product/Solution: Access Unify™ | Active File Service

Favorite Feature: "We can retrieve files in an SLA that meets all the board of pharmacy requirements - which is huge!".

A leading provider of health care products and services to dental, medical, and veterinary practitioners worldwide. The company has been in operation for over 85 years, offering solutions that help office-based dental and medical practitioners work more efficiently and provide quality care.

The Challenge

A recent acquisition had the company scrambling to gain control over the acquired company's records and processes. The company decided to consolidate all physical records to ensure proper care and security of these critical business assets.

The company also needed to be able to easily search and retrieve records to meet the demands of regulators and auditors as the regulatory environment is complex, and compliance requirements stringent, particularly for the healthcare industry. As a result, it was critical to be able to retrieve and provide regulators with the information they needed quickly and easily.

The Solution

To address this challenge, the company turned to Access Unify™ | Active File Service, a product that provides secure, centralized access to all their records and documents. Active File Service is a cloud-based solution that allows organizations to manage, share, and store files across their entire enterprise.

The 4 Key Benefits the company recognized with the Active File Service solution: 1. Electronic repository. 2. The turnaround time for delivery of physical records meets the regulatory requirements. 3. One-stop shop for physical storage and destruction services. 4. Subscription pricing.

Conclusion

With Access Unify™ | Active File Service, they were able to secure all their records offsite, making it much easier to manage and retrieve the only information they need, when they need it. Additionally, they reduced the amount of time and effort required to manage their records and documents, all while remaining in compliance with regulatory requirements.

About the Company

Access is the largest privately held records and information management services provider worldwide, with operations across the United States, Canada, Central and South America. Access provides transformative services, expertise, and technologies to make organizations more efficient and more compliant. Access helps companies manage and activate their critical business information through offsite storage and information governance services, scanning and digital transformation solutions, document management software, and secure destruction.